



ASM International has launched a new customer portal — designed to provide a more streamlined experience for accessing your purchased content, subscriptions, and account information.

To access the portal and activate your account, please follow these steps:

1. Visit the **ASM International Customer Portal** login page at <https://sso.asminternational.org/iff/flow/sign-up/>
2. Enter your first name, last name, and email address associated with your existing ASM account and then click "**Continue**".
3. Check your inbox for a verification email from **noreply@asminternational.org** and click the "**Confirm Account**" link in the email. You'll be taken directly to set your new password.
4. Once your password is set, you'll be automatically logged in and can review or update your contact information.

Activate Your ASM Account

Once logged in, use the navigation menu on the left side of the screen to access your purchased content, subscriptions, and account information.

Important: Your existing ASM account information, purchases, and subscriptions remain associated with your email address. This process simply establishes your login credentials for the new portal.

If you do not receive the verification email within a few minutes, please check your spam or junk folder. If you continue to experience issues, contact us at member.servicecenter@asminternational.org — our team is available to help.

We apologize for any inconvenience during this transition and appreciate your patience as we work to improve your ASM experience.

Sincerely,

ASM International

ASM World Headquarters